**Hospitals Making Progress on Health Care Disparities**

**2013 Diversity and Disparities Survey**

The survey highlights advancements made in cultural competency training, working with diverse patient populations and the collection of race, ethnicity and language (REaL) data.

**Changing U.S. Demographics and the Impact of Health Care Disparities**

- **2010**
  - 35% Minority
  - 65% White

- **2050**
  - 54% Minority
  - 46% White

**Disparities Impact**

- Longer hospital stays
- Avoidable hospital admissions and readmissions
- More medical errors
- Over- or under-utilization of procedures

**Increased Cultural Competency Training**

- Staff Education
  - 2013 Survey: 86%
  - 2011 Survey: 81%

**More Work Needed in Leadership Diversity**

- Hospital Board Members
  - 2013 Survey: 14%
  - 2011 Survey: 14%

- Executive Leadership Positions
  - 2013 Survey: 12%
  - 2011 Survey: 12%

**Progress Toward Working with Diverse Patients**

- 64% Collecting feedback from diverse patient populations. Up from 59% in 2011

- 87% Translating health-related documents into different languages. Up from 80% in 2011

- 66% Collecting patient language needs. Up from 61% in 2011

**Collection of REaL Data Is Increasing**

- Race: 97% (2013), 94% (2011)
- Ethnicity: 94% (2013), 87% (2011)
- Primary Language: 95% (2013), 90% (2011)

For a copy of the full survey results, go to HPOE.org