2017 OACBHA Conference:
Community Transition Program (CTP)

Kieran Hurley, Director of Criminal Justice Services

January 11, 2017
Justice System Landscape

INCREASED ENTRY
Number of individuals in criminal justice system increasing

FRAGMENTATION
Criminal justice system is massive, fragmented industry

DISPARATE PERCEPTION
Long-standing perception of correctional health and criminal justice system as separate from mainstream and community health

NEW ACCESS
Health Care Reform provides new access to insurance
Criminal Justice
MEMBER JOURNEY

Diversion
- Prevention
- Police/Crisis Intervention
- Courts

Jail/Prison
- Intake
- Care
- Discharge

Re-Entry
- 1st day/week: Triage
- 1st month: Stability
- 30 days+: Maintenance

Medicaid
Medicaid Benefits Suspended
Medicaid
Community Transition Program (CTP) Grant

Ohio Dept. of Mental Health and Addiction Services
To administer clinical SUD services (for non-Medicaid population) & Recovery Services

July 1, 2016 – June 30, 2017
• 1 year contract (anticipate scaling)
• Goal to create quality, scalable program

Population
Individuals released from an Ohio prison who received treatment for substance use disorders while incarcerated
CTP Deliverables

EMPANEL
Provider Network

OPERATIONALIZE
New Benefit

CREATE
Quality Framework

ENHANCE
Care Coordination
The CTP “Benefit”

Treatment Services
Available to CTP Members without Medicaid or other Health Insurance

- Diagnostic Assessment
- Intensive Outpatient Services
- Urinalysis
- Outpatient Individual and Group
- SUD Residential Treatment
- Case Management
- MAT
- Crisis Intervention
- Ambulatory Detoxification including Naloxone

Recovery Services
Non-Medicaid Reimbursable available to all CTP Members

- Housing (Recovery Housing, Permanent Supporting Housing)
- Employment Services, Job Training and Education
- Peer Recovery Supporter
- Transportation
- Life Skills
- Relapse Prevention
- Spiritual Support Individual and/or Group
- Identity Fund
- Administrative (In-Reach, Recovery Case Management, Data Collection)

RECEPIENTS WILL RECEIVE:
Care Coordination Tools and Supports

ENHANCE Care Coordination

Existing Care Coordinators who Member Interacts With:

Community Linkage  CDS  Parole  CMHC/AOD  MCO

CareSource’s Enhanced Care Coordination Tools to Provide Linkage:

<table>
<thead>
<tr>
<th>Member Level</th>
<th>Program Level</th>
<th>Reentry Tools and Linkage to CMHC/AOD Providers</th>
<th>Program Information Brochures / FAQ</th>
<th>Information Sharing / Portal Access / Utilization Reports</th>
<th>Day of Release Transport and Support by Providers</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Clarify Roles</td>
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<td>Develop Processes</td>
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<td>Provide Program Metrics</td>
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<td>Improve Hand Offs</td>
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**Steering Committee / QI Framework**

**Steering Committee:** Meets Quarterly

*July 2016 through June 2017:*

- **Q1: Collaboration**
- **Q2: Care Coordination**
- **Q3: Data Sharing**
- **Q4: Manualized Program**

**Subcommittees (Meet as often as monthly):**

1. Housing
2. Vocational Services

**First Meeting:** October 18, 2016

**Second Meeting:** January 17, 2017
**MEMBERS**

600+ Active Members

Average referrals per working day:
- 2.2 referrals in July
- 2.7 referrals in August
- 4.4 referrals in September
- 6.1 referrals in October
- 9.2 referrals in November

Referrals received from all 28 adult institutions

**DEMOGRAPHICS**

- **Female:** 17%
- **Male:** 83%
- **Race:**
  - Caucasian: 59.4%
  - Black/African American: 36.2%
  - Hispanic: 2.2%
  - Other Race of Ethnicity: 0.6%
  - Not provided: 1.4%
- **Average Age:** 37
- **Reported Substance Abuse:**
  - Alcohol: 45%
  - Marijuana: 54%
  - Cocaine: 39%
  - Opiates: 34%
  - Other Drugs: 20%
- **33% have co-morbid Behavioral Health Diagnosis**

**GEOGRAPHIC**

- **Cuyahoga:** 13%
- **Franklin Co:** 12%
- **Summit:** 8%
- **Montgomery:** 6%
- **Hamilton:** 6%
- **Stark:** 5%
- **All Others:** 51%

**CRIMINAL JUSTICE**

- **Release Type:**
  - Detainer: 1%
  - Max: 1%
  - EDS: 1%
  - ETS: 36%
  - PRC: 61%
- **91% referrals received prior to release/9% received post release**
- **6% Convicted of Sex Offenses/1% Convicted of Arson**

**PROVIDER NETWORK**

- 43 contracted providers
- 162 locations in 46 Counties
- Additional 24 Providers pending, with 87 new locations extending coverage to 75 counties

**MEDICAID SATURATION**

- United: 32%
- Paramount: 5%
- Molina: 4%
- Buckeye: 9%
- Ohio Medicaid: 36%
- Uninsured: 11%
- CareSource: 3%

- 10 providers have participated in in-reach for 41 members
- 25% of CTP members are released from prison homeless
- 9% Uninsured
- 36% United

**CARE COORDINATION**

- 19 providers have completed on-boarding training with Health Partners; only 4 have billed claims.

**QUALITY IMPROVEMENT**

- 19 providers have participated in in-reach for 41 members
- 25% of CTP members are released from prison homeless
- 9% Uninsured
- 36% United

- Focus groups with CTP staff occurred on 11/28/16 and Community Linkage focus group is scheduled for 1/10/17.

Looking for ways to partner with OhioMHAS employment best practices and trainings to improve competencies.

- Webinars continue to be available 1st and 3rd Friday in Q2

As of 11.30.2016
Managed Care: Coordination

Current
• Single Point of Contact Established
• Monthly Enrollment / Disenrollment Provided
• Demographic Info Provided
• CTP Provider Identified
• Reentry Tool and Linkage Packet Sent on Request

Future
• Enhanced Sharing on Member Info – Portal / Electronic Database
• Member Specific CTP Utilization Reports
• Improved Linkage for Recovery Services
## CTP/MCP Alignment Strategy

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<tr>
<th>Days Prior to Release</th>
<th>Discharge</th>
<th>Days Post Release</th>
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<tr>
<td>-120</td>
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### Medicaid
- Identification
- Enrollment

### CRI
- Identification
- Enrollment
- Care Planning

### CareSource
- Identification
- Enrollment
- Care Planning
- Ongoing Care

- Identify & Alert of CTP Enrollment
- Provide Tools for Reentry Planning
- Ongoing Recovery Services
- Information Sharing for Continuity of Care

**Development of Program Through QI Process**
Discussion

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