Medicaid
Managed Care –
System
Partnerships
Topic Areas...

- Benefit Coverage
- Panel Requirements
- Quality Care
- Care Coordination
- General Responsibilities
- Priority Areas for Partnership
- Existing Workstreams
- How to Contact Us
Intro...

- There are 5 Medicaid Plans serving Ohioans (Buckeye, CareSource, Molina, Paramount and UnitedHealthcare) and one additional plan serving MyCare Dual Eligibles (Aetna)

- Services for consumers who have managed care is designed by Ohio Medicaid:

  [http://www.medicaid.ohio.gov/PROVIDERS/ManagedCare/ProgramResource Library/CombinedProviderAgreement.aspx](http://www.medicaid.ohio.gov/PROVIDERS/ManagedCare/ProgramResource Library/CombinedProviderAgreement.aspx)
Managed Care Benefit Package

- Inpatient services
- Outpatient office visits
- Specialty services (DME, Home Health, Diagnostic Imaging)
- Pharmacy Benefit
- Value Added Benefits (transportation, optical/dental, etc.)
Managed Care Benefit Package

- Inpatient psychiatric & detox services
- Outpatient psychotherapy services
- Outpatient psychiatry services
- Outpatient psychological services
- Pharmacy benefit (psychototropic, MAT medications)
Panel Requirements

• General requirements:
  • Access to Care
  • Network Adequacy
  • Other Standards
    • Physical Accessibility
    • Proximity to Public Transportation
    • Cultural Competency

• Credentialing:
  – Active, unrestricted licensure/accreditation
  – Active Medicaid registration
Quality Care

• Quality of Care investigations

• NCQA QI Program Elements
  – (Ex: Coordination of Care btwn Medical & BH Practitioners)

• HEDIS Quality Measures
Quality Care - HEDIS

- Follow-up After Hospitalization for Mental Illness***
- Psychosocial Care for Children on Antipsychotics**
- Antidepressant Medication Management**
- Follow-up Care for Children on ADHD Medication*
- Initiation and Engagement of Alcohol or Drug Tx*
- Multiple Use of Concurrent Antipsychotics
- Follow-up after ED visit for Mental Illness
- Follow-up after ED visit for Alcohol or Drug Dependence
Care Coordination

- Enrollment Requirements
- Multidisciplinary Model of Care
- Role of MCO on treatment team
- ODM vision for Care Coordination
  - CPC initiative, delegation
General Responsibilities

- Contact Center
- Appeals/Grievances
- Consumer Education
- Health & Wellness
- Meeting the Triple Aim
- Provider Management
Priority Areas for Partnership

• Immediate Access to Care
• Improved coordination of care
• Availability of SUD services
• Quality Care (EBPs)
• Workforce Development
• Efficient use of resources
Existing Workstreams

• OAHP Regional Provider Forums
• OAHP BH Collaborative
• OACHBA-MCO planning meetings
• MHAS-OHA-MCO Hospital Coordination Committee
• NAMI-OACHBA-Provider-MCO Planning Committee
Discussion

• Other ideas for collaboration?
## How To Contact Us

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